



**Manufacturer** – Who makes it?

**Model** – What is the model number?

**Form Factor** – What is the form factor – tower, mini tower, desktop or small?

**System Size** – What are the dimensions of the system?

**Operating System** – What operating system comes with the System (e.g. Windows XP Home, Windows XP Professional, Windows XP Media Center, Windows XP Tablet, Vista Home Basic, Vista Home Premium, Vista Business, Vista Ultimate, Linux (Brand).) Are options available?

**CPU** – What processor is installed? Manufactured by AMD or Intel, 32 bit or 64 bit, Multi Core or single. Low power or regular.

**CPU Speed** – What is the speed of the processor?

**Installed Memory** – How much memory comes installed

**Max Memory** – What is the maximum memory available on this model?

**Video Controller** – What video controller is installed? What resolutions does it support? How much Video memory is installed? Is the video memory dedicated or part of system memory? Does it support Vista Aero Glass? Does it have VGA or DVI connector?

**S-Video** – Does it support S-video connections? This allows connection to a TV.

**Composite Video Out** – Does it support composite video out for connection to a TV.

**Ethernet Port** – Does it have a built in Ethernet port? What speed – 10/100 or gigabit?

**Bluetooth** – Does it have Bluetooth?

**Hard Drive Size** – What size is the hard drive(s)? Is the drive IDE, SATA or SCSI? Does it support RAID (if so what levels)? Is there an optional larger hard drive(s)?

**Optical Drive(s)** – What optical drives are included? What type: CD, CDRW, DVD, DVD/CDRW, DVD r/w, Blue Ray, HD DVD? Light Scribe capable? Dual layer capable?

**Floppy Drive** – Does the system come with a floppy drive?

**Modem** – Does it come with a modem?

**Sound Card** – What sound capabilities does it have? Stereo or surround sound (5.1 or 7.1)? Line out, line in, microphone? Headphone jack on front?

**USB Ports** – How many USB ports? Type 1.0 or type 2.0? Front or Back? Easily reachable?

**Serial Ports** – Does it have a serial port(s)?

**Parallel Ports** – Does it have a parallel port?

**1394 Port** – Does it have a 1394 connection?

**TV Tuner** – Does it have a TV tuner(s)? Cable card ready?

**PS2 Connectors** – Is there a PS2 connector for keyboard and mouse?

**Multimedia Card Reader** – Does it have a multimedia card reader? What types of cards does it support?

**Warranty** – What is the standard warranty? What does it cover? Is an extended warranty available? For how long? How much does it cost? What does it cover? Will it replace an un-repairable system? Onsite?